



## Fast Food Orders Display

App cuts out Kitchen printers. App monthly fees are less than the cost of paper rolls to print kitchen order tickets.

**First section 'Installing App' (pages 2 to 9).**

**Second section 'Using App' (pages 10 to 15).**

### 1. Fast Food Orders Display Web-App, features

**App displays Quantity same items, such as (3) Coffees.**

For Clover order such as '[3] Coffees', for quantities of same item & same modifier, App will display as '(3) Coffees' on one line on Tablet.

App displays Order#, Table# & Order Types (Dine In, To Go, Delivery)

Fast Food Orders Display					
Kitchen Display					OPEN
1 02:39	Done	2 (New) 01:47	Done	3 (New) 01:15	Done
To Go		Delivery		Dine In	
(3) Capucino	Done	(2) Hot Chocolate	Done	(2) Ham & Cheese Panini	Done
(2) Latte	Done	(3) Pure Orange Juice	Done	(1) Latte	Done
				(1) Capucino	Done

'Fast Food Orders' App displays all order items on same view & does not separate 'Hot Food' from 'Drinks'. Our next 'Restaurant Orders' App for Cafés & Full-service Restaurants (due for release April 2016), will separate items by Clover Label IDs, such as, 'Hot Food', 'Drinks-Coffees', 'Starters', 'Desserts'.

## 2. Tablet Security settings to allow APK to install

App operates only on Android Tablets with OS of 4-1 up to 6.0.1. Display App does not work on I-Pad, MAC Apple OS.

**On the 'Security Settings' of each Android Tablet**, you must enable the "allow apps from unsecure source" setting.

### Unknown sources

Allow installation of applications from both trusted and unknown sources



On the large-size Digiland (USA) Android display, under "App Permissions" you need to un-check the setting "Manage App permissions for security & privacy protection". **(Uncheck so that it is OFF).**

You can install the 'Fast Food Orders Display' App on as many Android Tablets as you wish. One monthly fee covers all Tablets.

To replace an existing older version of 'Fast Food Orders Display', remove App from Tablet 'home' or Apps page. Hold & slide ICON to top of screen into 'Uninstall' box & confirm 'Uninstall'.

Help & FAQs <https://www.retailcp.ie/display> or email [app@retailcp.ie](mailto:app@retailcp.ie)

## 3. First time to sign up & download 'Fast Food Orders Display'

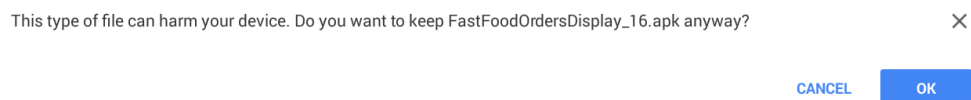
There are two choices when signing-in display screens-Tablets.

(a) Where Clover App generates a QR Barcode Activation code, which allows all Android-based screens and Tablets to scan that barcode for a fast 'sign-up'. Steps 3-2 & 3-3 below,

Or (b) Step 3-4, sign-up Tablet with Clover-owner user-&-password.

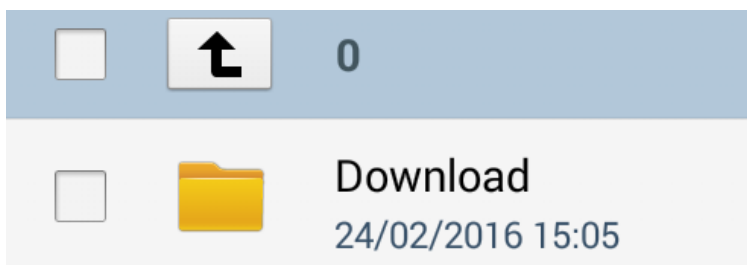
### 3-1. Download & Install 'Fast Food Orders Display' APK

Using the Android kitchen screen-Tablet, open support URL <https://support.retailcp.ie/display>, select "APK Download".



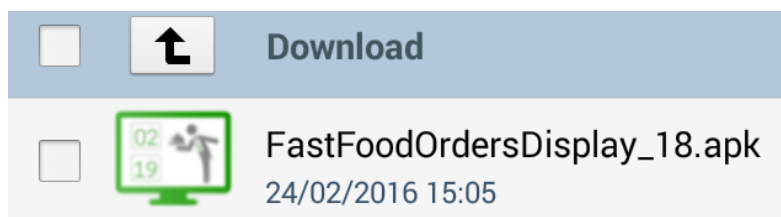
Accept [ OK ] for above message

To open & install APK file, go to Tablet 'Files' & 'Downloads'

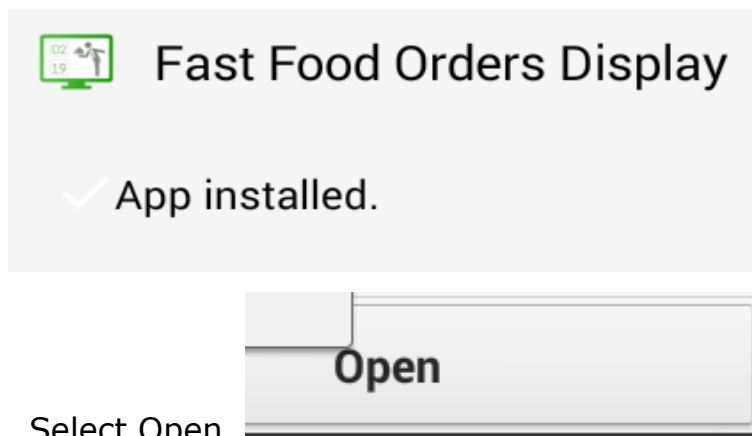
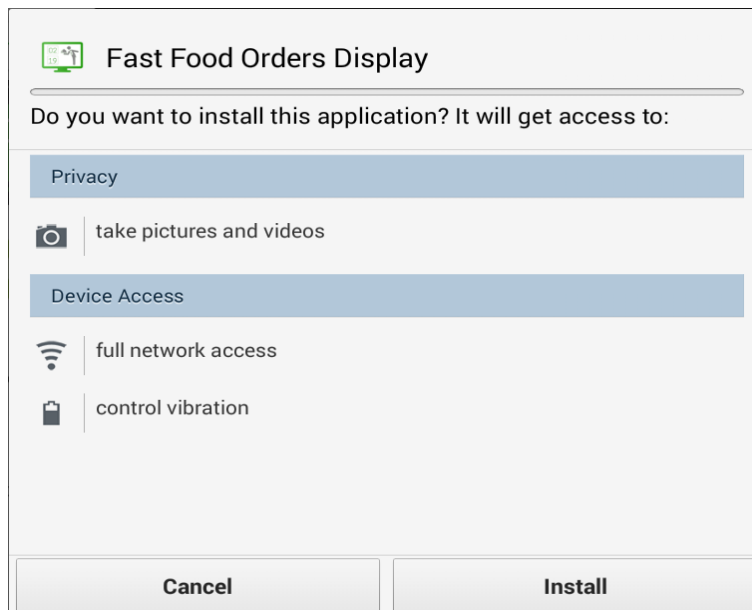


Select latest Fast Foods Orders APK by download date-time

***Which will be the date you downloaded***



Select the ICON & 'Install'



'Orders Display' App opens as below on Android screen or Tablet



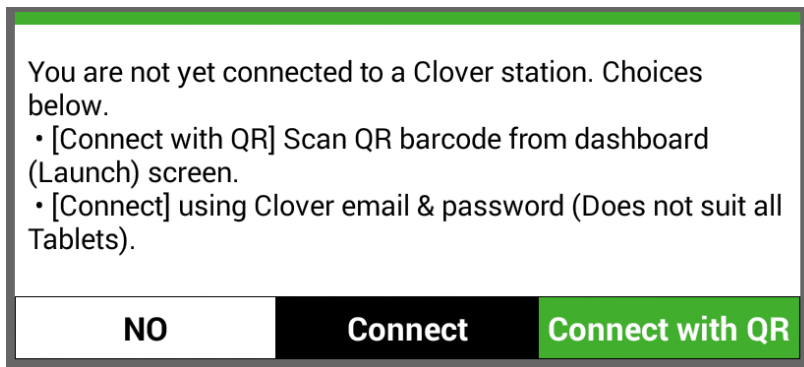
Continue with :

☐ USA Clover      ☐ EU Clover

Select one USA, or EU (UK, Irl)

### 3-2. 'Connect with QR' to Sign-in Android Kitchen display.

We recommend [Connect with QR]. This allows all Android based screens & Tablets to connect to Clover orders account.



Not all Android Tablets can connect via Clover email-password login. We added above [Connect with QR] which always works.

### 3-3. Get QR Activation code on a browser before you sign-up Tablet.

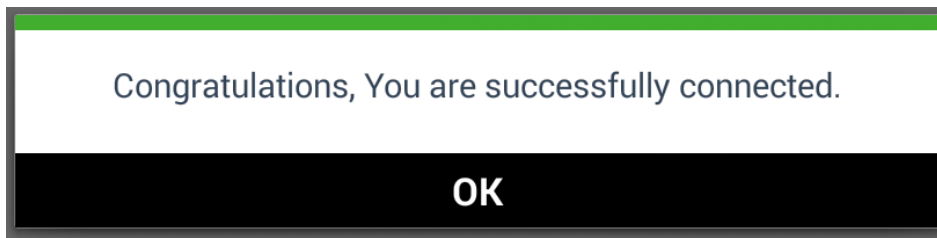
Use a different screen browser (not the Kitchen display you are installing 'Orders Display' App on). Use any PC, Laptop or 2<sup>nd</sup> Tablet. To use your Clover station as a browser, (if not yet installed) download free 'Clover Browser' App from App Market.

Using any browser screen (not the Kitchen Tablet), open your Clover account <https://www.clover.com/home/login> (or EU URL). Log-in, select App Market & 'Installed Apps', open 'Fast Food Orders Display'. Select **[Launch]** which opens to support page with your **QR Barcode**. This is your account activation code to be scanned by Kitchen Android display screen or Tablet.

For each display Tablet, select '**Connect with QR**' & point Tablet camera-scanner until the QR Barcode is in view.

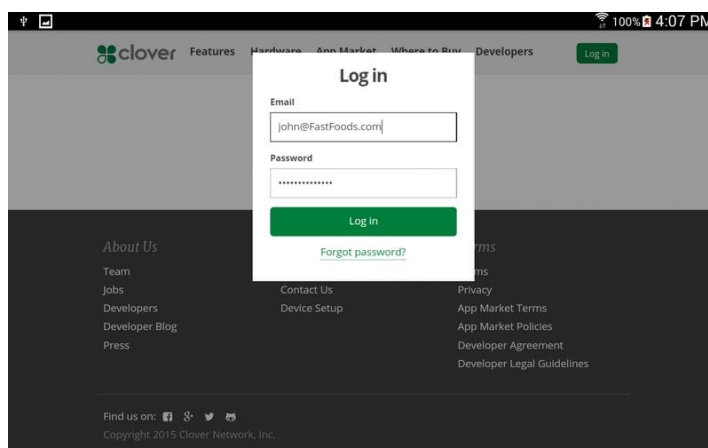


The QR code will be scanned automatically within seconds. And you should get this below. Select [OK].



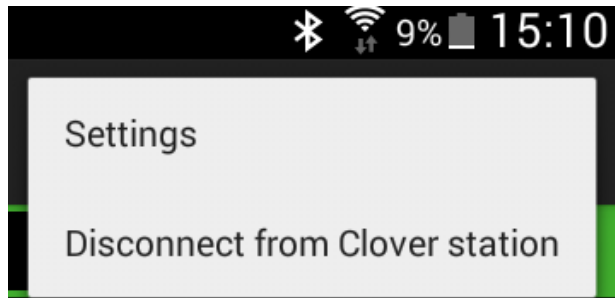
When Tablet is connected, go to '3-5' settings.

### 3-4. Alternative Sign-in with Clover user name & password



When Clover.com verifies your merchant account email & password credentials, display Tablet 'connects' to that Clover-station account. Then go to '3-5' settings.

### 3-5. Select settings, 3-dots on top-right of App display.



Each Tablet can be 'named'.

### Settings Option ( A ) Only shows [Open] orders view.

A screenshot of the app's settings screen. At the top, there's a status bar with Bluetooth, Wi-Fi, 48% battery, and the time 08:16. Below that, a dark header bar contains a back arrow, the text 'Settings', and 'SYNC ORDERTYPE'. The main content area has several settings: 'Display Name' with the value 'Kitchen Display'; a section titled 'Please choose View Option ( A ) Very fast kitchen operation, or ( B ) Waiter needs to see 'Completed' Orders & to 'Deliver'.' with two radio button options: '( A ) Only Open orders View. Only one button to finish order. [Done] button to Complete & clear items off Tablet view.' (selected) and '( B ) Open & Completed views. Kitchen or Waiter selects [Delivered] button to clear Completed items off Tablet view.'; 'Refresh Rate' with a dropdown menu showing '30 Secs'; 'Order Time Limit ( Minutes )' with the value '6'; and 'Choose 'Order Type' to display' with a radio button option 'All 'Open-Saved' & 'Paid' Orders' (selected).

**Option ( A ) shows 'Open' orders only is for simplest fastest kitchen process.** Kitchen press 'Done' action button to complete an order & move off display view. App sets Clover order status to 'delivered'. When Clover order is re-opened to add items or pay bill, the 'delivered; items do not re-appear (which is what we expect).

### Choose ( B ) if Waiter needs to see 'Completed Orders'

Kitchen can select 'In Progress' when work starts on an order, or Select [Done] to move 'Open' items to 'Completed' view.

Kitchen or Waiter can mark 'Completed' items as 'Delivered' to remove from Tablet view.

Can set 'Refresh time' to 5 seconds or up to maximum 12-minutes.  
Determines how often we check for new & updated Orders.  
For **manual refresh**, toggle between 'Open' & 'Completed' & 'Open'.

Settings SYNC ORDERTYPE

☒ ( B ) Open & Completed views. Kitchen or Waiter selects [Delivered] button to clear Completed items off Tablet view.

Refresh 30 Secs

Order Time Limit 45 Mins

Choose 'Order Type' to 4 hours

Maximum Order Age to 12 hours

**Order Time Limit** is used to mark an order as 'DUE NOW'.  
Specify 'Preparation Time' or 'Time Limit'. If an order is not started '6 minutes' after order is taken on Clover, we highlight it as "DUE NOW".

Default setting "**All 'Open-Saved' & 'Paid' Orders**" displays orders as the items are entered on Clover, before payment is made, so that kitchen can start preparation on order immediately.

Setting "**Only Display 'Paid' Orders**". No ordered items will be displayed until order is paid on Clover.

**'Maximum Order Age' setting** will display orders back to that time. Maximum Order Age can range from 45-minutes, to 2-hours, 4-hrs, 6-hrs, 8-hrs, 10-hrs or 12-hrs. We do not display orders taken more than 12 hours from the 'display' time.



Maximum Order Age to	<div>45 Mins ▼</div>
Choose 'Order Sort Type' to	<div><input checked="" type="radio"/> Default - Oldest order display first (on left)</div> <div><input type="radio"/> Newest order display first (on left)</div>
'New Order' alert	<div><input checked="" type="checkbox"/></div>
'Due Now' alert	<div><input checked="" type="checkbox"/></div>
<div>Save Settings</div>	

**Default is to show 'Oldest' orders** from Left to Right, as above.

Settings can be changed & 'Saved' to show newest orders from left.

**Alerts for 'New Order' & 'Due Now'** can be switched Off or On. This provides flexibility to suit each kitchen.

Always click **"Save Settings"** when changes are made.

Settings saved successfully.

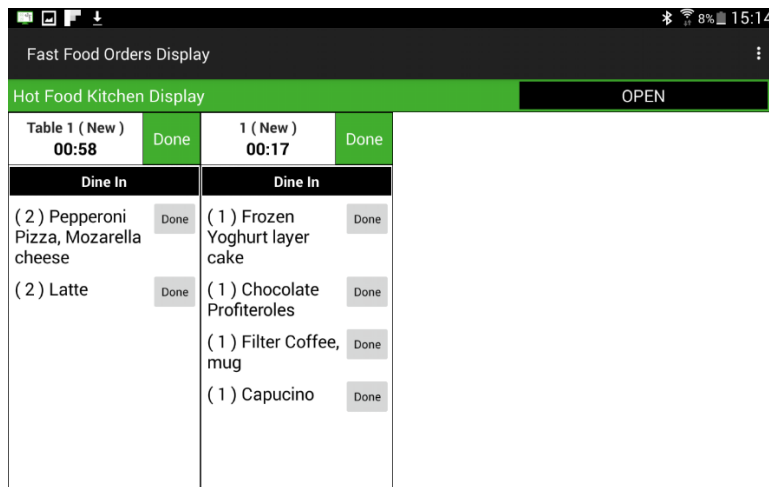
OK

Select ( <- ) return arrow on Tablet after 'Settings Saved', so that Open orders will appear on display.

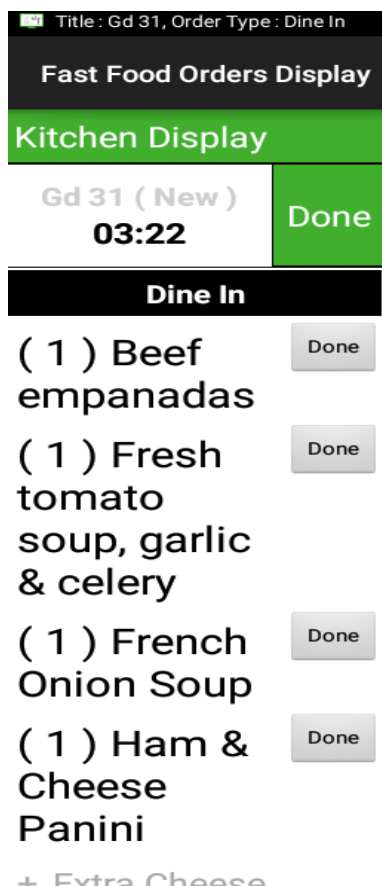
## Section Two. Using Fast Food Orders Display App

### 4. Option ( A ) shows 'Open' orders only.

After 'Settings Saved', Open orders will appear on display.

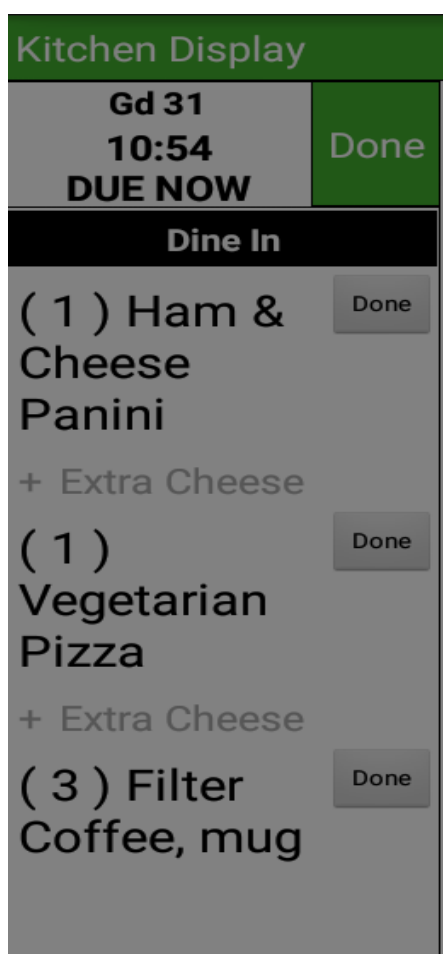


Alert sound & top of screen notification of new order, Gd31, Dine In



Kitchen press 'Done' action button to complete an order & move off display view. App sets Clover order status to 'delivered'.

When Soups & starters are marked 'Done' & Coffees are added to Clover order, 'Open' view shows Panini, Pizza & (3) Filter Coffees



When Panini & Pizza are 'Done', only Coffees are on 'Open' view.



## 5. Settings option ( B ) 'Open & Completed' Views.

If Waiter needs to see 'Completed Orders', choose option ( B ).

Kitchen can select 'Done' to move 'Open' items to 'Completed' view,

Or when Waiter needs to know when an order has started, the Kitchen need to select 'In Progress' when work starts on an order.

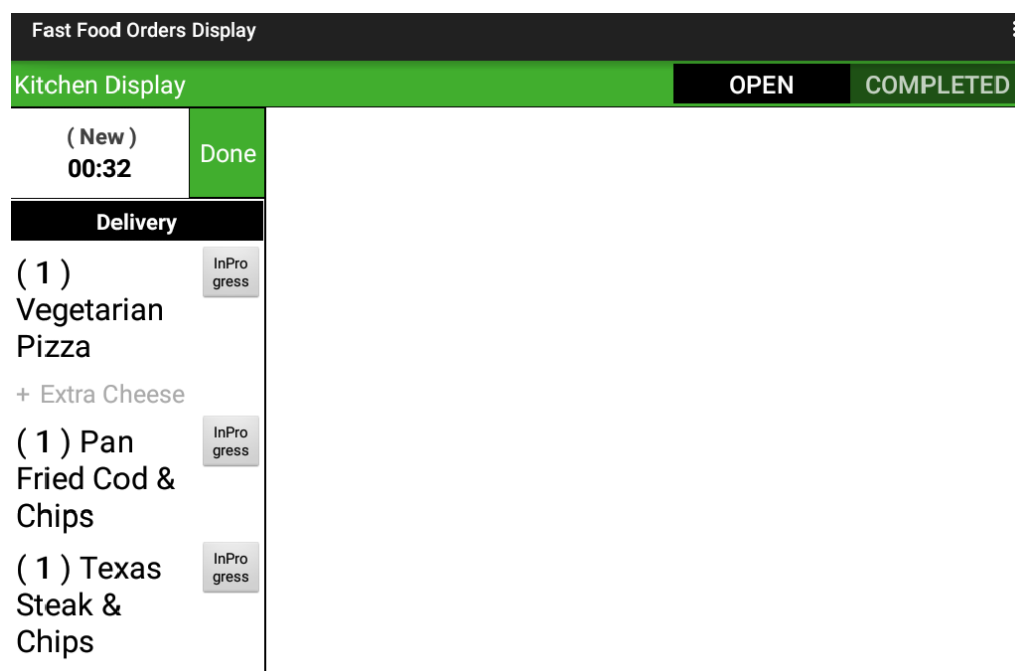
Kitchen or Waiter can mark 'Completed' items as 'Delivered' to remove from Tablet view

Display

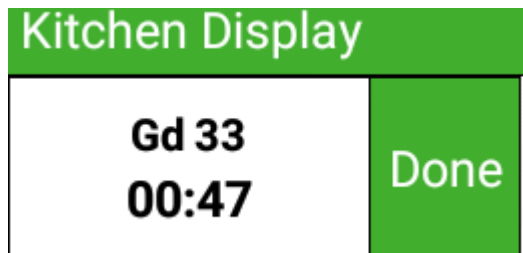
Kitchen Display

Please choose View Option ( A ) Very fast kitchen operation, or ( B ) Waiter needs to see 'Completed' Orders & to 'Deliver'.

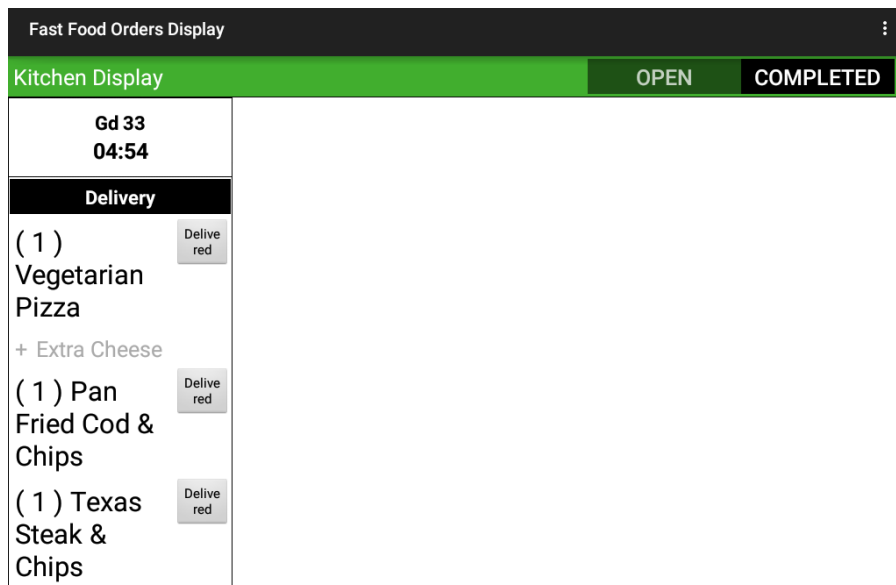
- ☐ ( A ) Only Open orders View. Only one button to finish order. [Done] button to Complete & clear items off Tablet view.
- ☒ ( B ) Open & Completed views. Kitchen or Waiter selects [Delivered] button to clear Completed items off Tablet view.



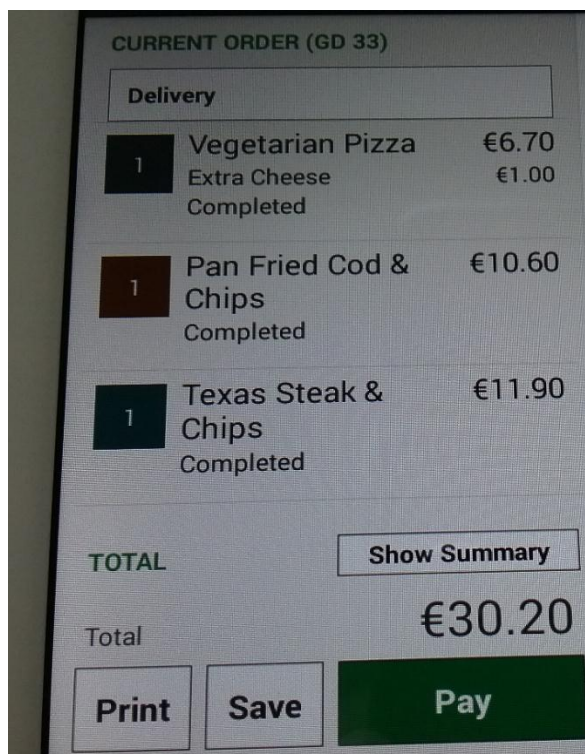
Kitchen display shows order line items as they are entered. Manual order # ( Gd 33 ) is added when order is saved on Clover. On next 'screen refresh', manual-custom order # appears on display Tablet.



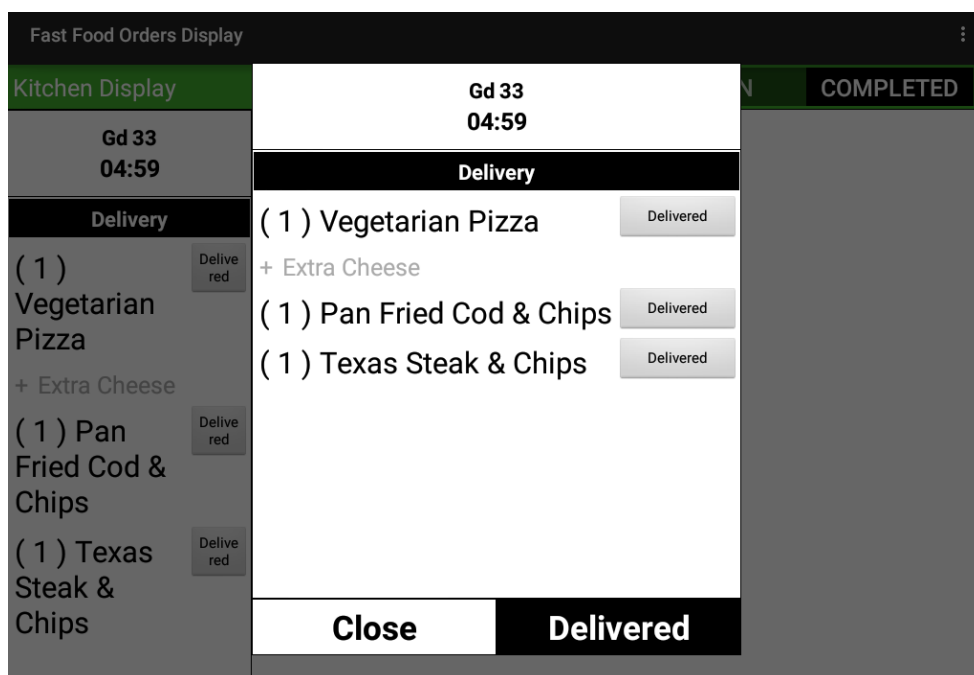
6. Select 'Done' top button, to move all order items to 'Completed' view



**Clover Order status below, shows items are 'Completed'**

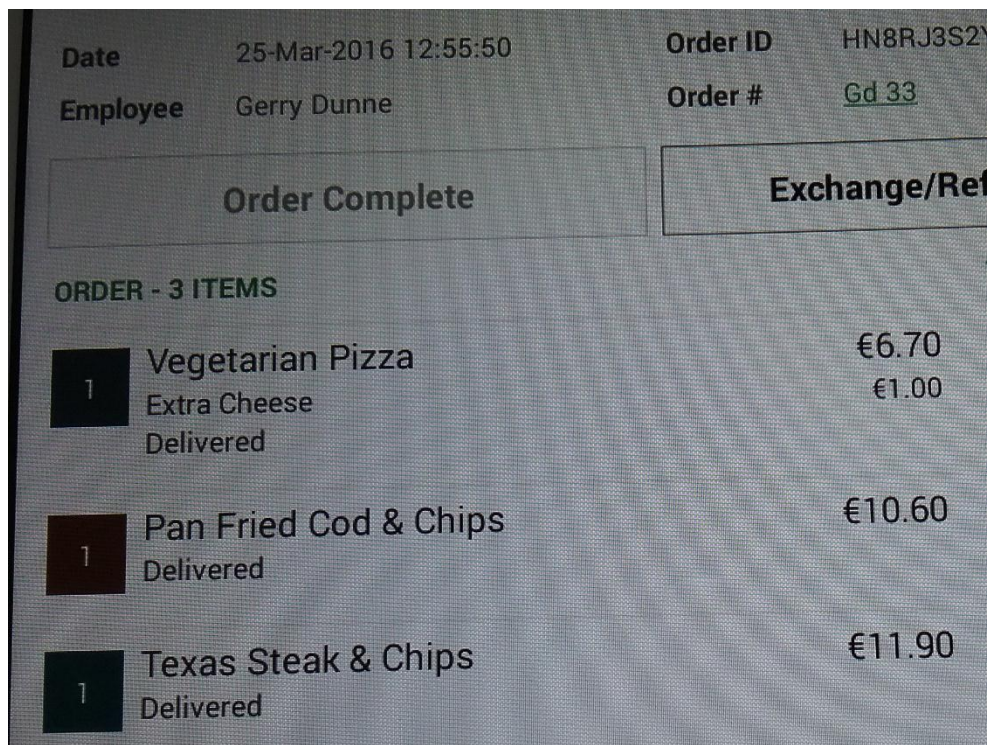


7. Mark Completed order as 'Delivered' when taken from kitchen, or when delivery van returns & order is paid on Clover.



When marked 'Delivered' as above on Tablet,  
then within seconds,

**Clover Order status shows items are 'Delivered'**



- 8.** Both 'Open' & 'Completed' views show empty as below,
- a. When all Open orders are marked 'Done', they move to 'Completed'
  - b. When all Completed orders are marked 'Delivered',
  - c. When Maximum time has passed since an order was entered on Clover, (example Maximum Order time set to 45-minutes, and no orders have been entered in past 45 mins)
  - d. When Settings set to 'Only paid orders' and at start of day the first orders have not been 'paid' on Clover

